iNEXT INSURANCE OVERVIEW

WHAT IS THE PARTICIPANT’S POLICY NUMBER?

Policy numbers and claims contact information can be located in several places:
- iNext welcome email
- Reverse side of the iNext card
- Participant’s Confirmation of Insurance document from www.inext.com
- iNext website - Participant portal (participant login required)
- iNext website – Partner Reporting Tool (partner administrator login required)

Individual policy numbers are unique. Not all participants have the same policy, and some may upgrade after enrollment. It is important to check the individual’s policy to confirm the policy and carrier/claims administrator.

WHO SHOULD BE CONTACTED IN THE EVENT OF A CLAIM?

In the event of a medical emergency, seek treatment through a licensed physician immediately and open a claim through the relevant entity.

Seven Corners is available to assist 24/7 with claims and emergency assistance:

Seven Corners , Inc
303 Congressional Boulevard
Carmel, IN 46032
Fax: 1-317-575-2256
Email: claims@sevencorners.com
Phone: 1-877-852-6767 (Toll Free in U.S.)
+1-317-582-2684 (Collect/Outside U.S.)

WHAT IS COVERED BY THE iNEXT POLICY?

iNext policies are secondary to coverage participants may have individually or through their family or school. In general, claims are paid on a reimbursement basis. There are contingencies for direct payment in serious cases provided the care facility can process payment. Coverage only applies outside of the U.S.

Please visit www.inext.com for detailed coverage information and answers to frequently asked questions or contact the iNext team at info@inext.com

HOW DO PARTICIPANTS GET THEIR iNEXT CARD?

Participants receive a welcome email upon enrollment, inviting them to complete an online profile in order to receive their iNext ID card. If their profile remains incomplete, two subsequent reminder emails are sent 7 and 14 days after the original. The card is not required as proof of insurance and participants are still insured as of the effective date selected at enrollment even if they do not complete their profile. Policy numbers, claims contact information, and confirmation of coverage is included in the welcome email. This information can also be accessed by logging in at www.inext.com.